

Dee May
Director
Federal Regulatory Issues

EX-100-11478-100

NYNEX

November 15, 1996

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Mr. William F. Caton
Acting Secretary
Federal Communications Commission
1919 M Street, NW Room 222
Washington, DC 20554

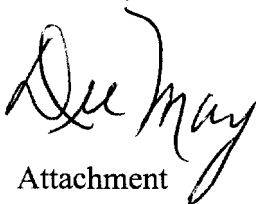
Re: CC 96-98 Implementation of the Local Competition Provisions in the
Telecommunications Act of 1996

Mr. Caton:

Today Mr. Peter Karoski, Mr. Sean Sullivan, Mr. Benjamin Jefferson and I conducted two demonstrations of the NYNEX electronic OSS (Operations Support System) interface developed for the NYNEX wholesale market. A large representation of members of the Common Carrier Bureau and the Office of Engineering and Technology attended the demonstrations. You will find attached the handouts used during the demonstration.

Please feel free to contact me with any questions.

Sincerely,


Attachment

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NYNEX

NYNEX Resale Services

**Presented to the FCC
Washington D.C.
November 15, 1996**

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**FEDERAL COMMUNICATIONS COMMISSION
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October 8, 1996 - A Historic Day for NYNEX

- On October 8, NYNEX Resale Services opened its door to business and residential resale in New York State
- Manhattan Resale Center is fully operational
- Begin receiving orders from several resellers
 - » Frontier Communications
 - » Citizens Telecommunications
 - » USN Communications
 - » RCN
 - » Community Telephone
 - » MFS Intellinet
 - » Working Assets



Successes on October 8, 1996

- NYNEX Resale systems and the Graphical User Interface (GUI)
- Trained NYNEX Representatives in place and ready to assist
- 24 hour x 7 day Resale Trouble Reporting Help Desk
- On-site support for resellers to begin activity including IS personnel



Where are we now?

- GUI is the main choice for interfacing
- Number of active resellers is increasing
- Number of orders and level of activity within accounts are also increasing

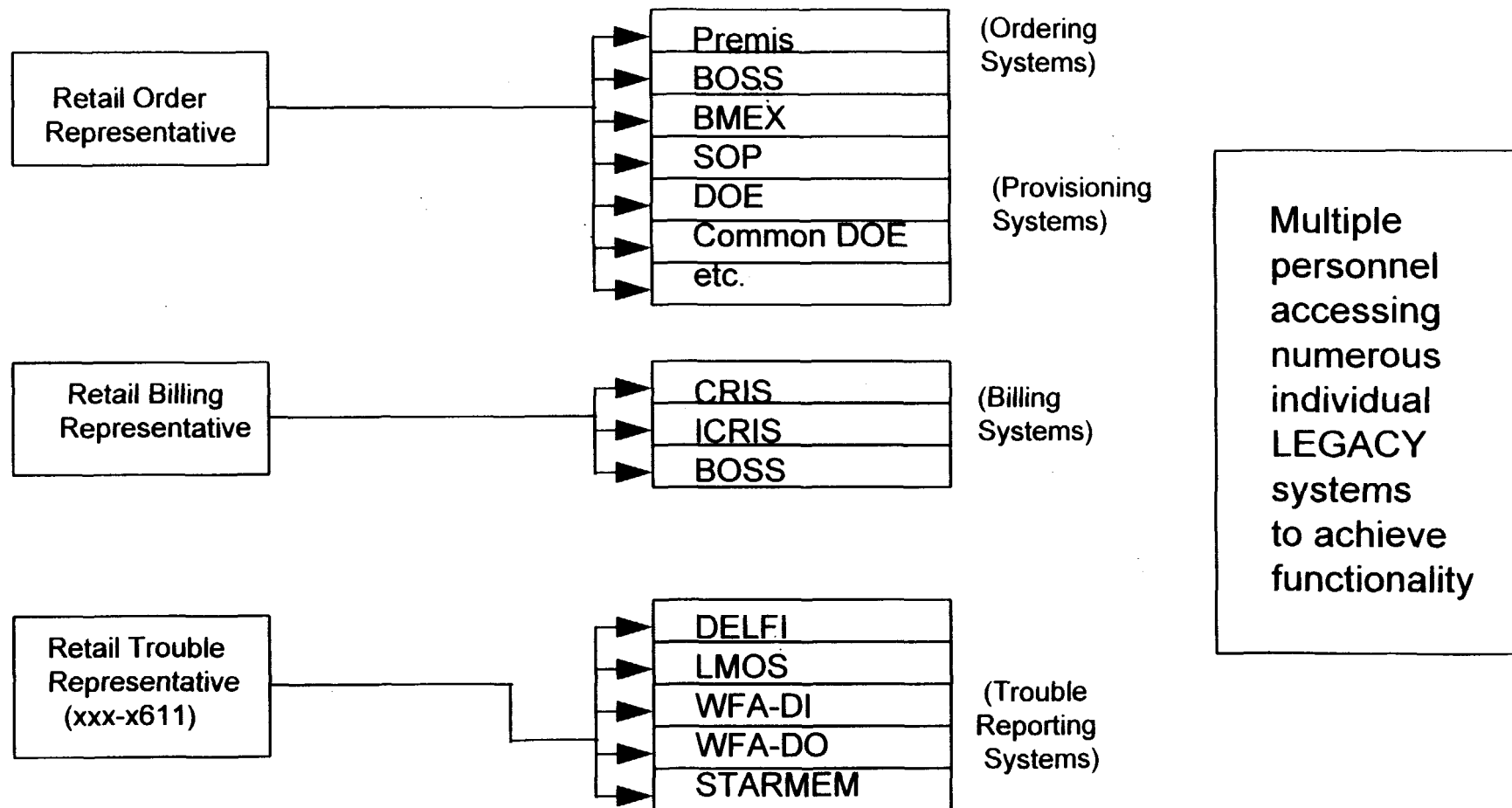


What NYNEX is doing to make things easier...

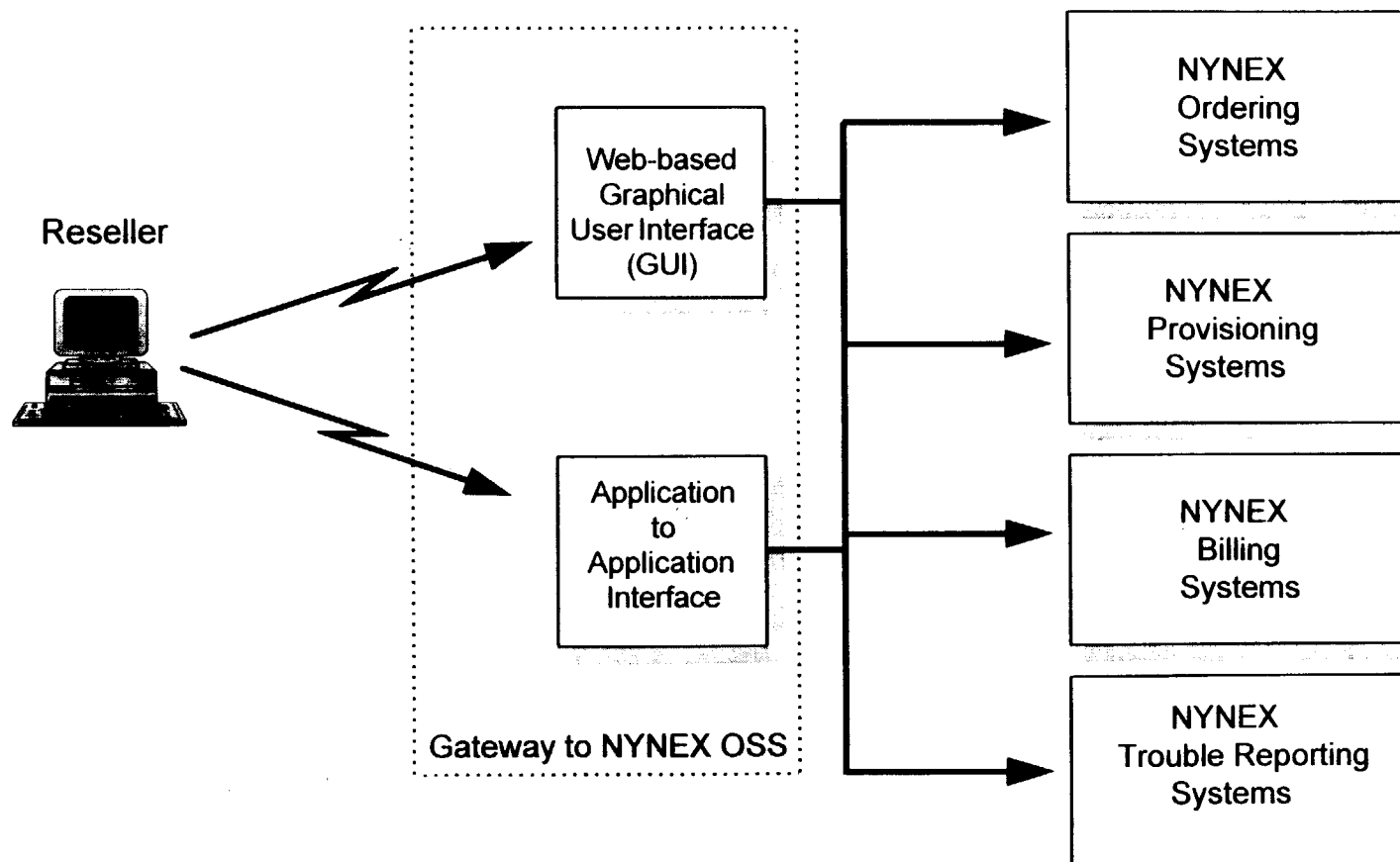
- Resale Handbook Series - a step-by-step guide
- Hands-on GUI, product and customized training is available
- Provides 24 hour x 7 day Help Team
- Provides private Internet access to resources and to Operational Systems (OSS)
- Dedicated account team and subject matter experts
- Industry mailings and updates



NYNEX Retail Systems Overview



NYNEX Resale Services Systems Overview





How To Become A NYNEX Reseller In New York

Step 1: Reseller contacts the NYNEX Resale Services organization


Step 2: Reseller obtains regulatory approvals and reseller codes

- State Certification (e.g. CPCN in NY)
- Reseller ID number (RSID) from Bellcore
- Code from NECA

Step 3: Reseller provides NYNEX with its information

- Preference for interfacing (e.g. dial-up)
- Preference for billing media (e.g. direct connect)

Step 4: Reseller company sets up its own internal processes



Estimated duration is about 60-120 days